### Caltrain

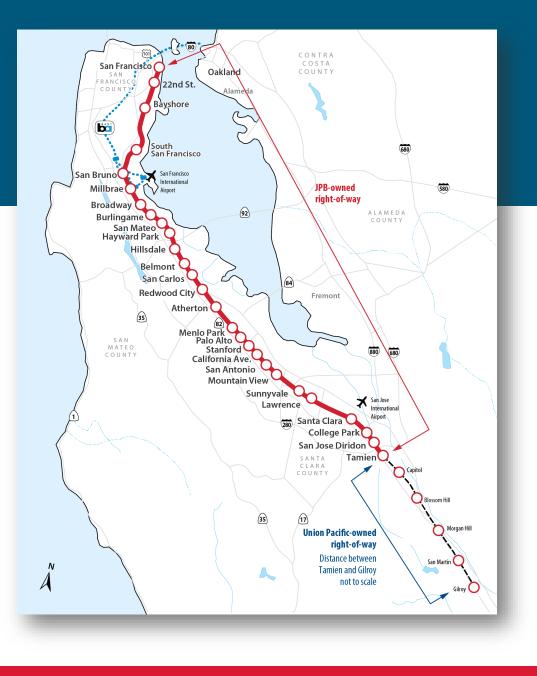
JITTI and APTA Joint Round Table December 2021 932

Caltrain

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## **Caltrain Corridor**

- 77 Miles
- 31 Stations
- Bi-directional commute, multiple destination centers in Silicon Valley
- 41 at-grade crossings
- Pre-pandemic:
  - Seventh largest commuter rail in the country
  - 70% farebox recovery Crowded trains, standing room only

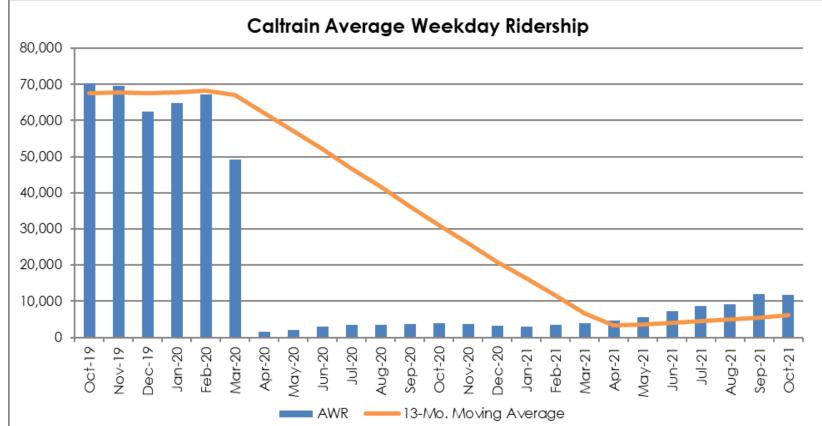


# **Ridership Trends**

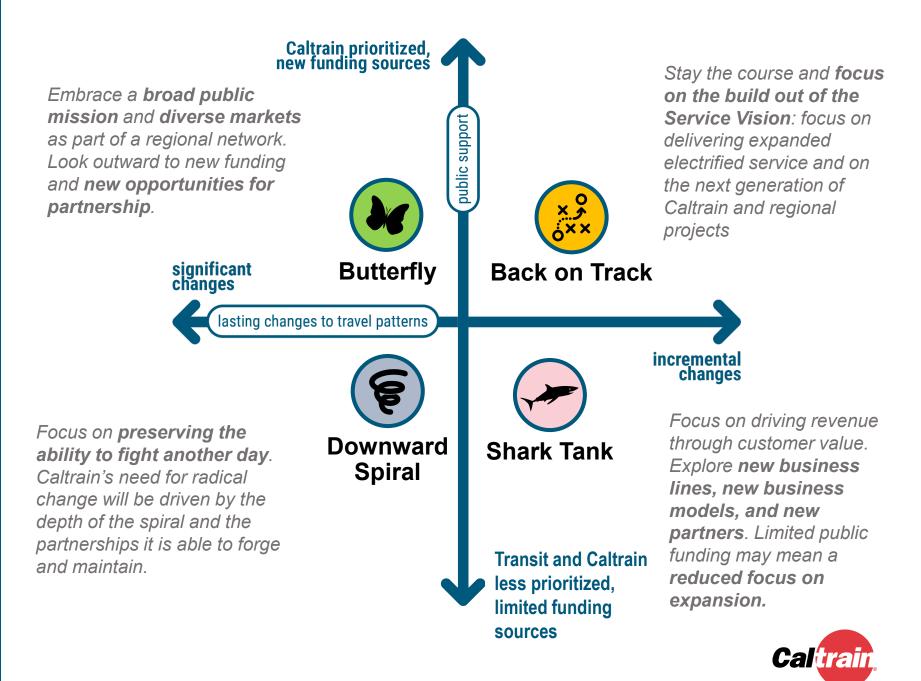
Overall, weekend ridership on the railroad is recovering at a faster rate than weekdays. This indicates that essential workers and discretionary riders continue to rely on our service even while many traditional office commuters stay home.

Estimated boardings from October 2021 demonstrate the above when compared to our pre-pandemic baseline\*:

- Average Weekday Ridership: 18.8%
- Average Saturday Ridership: 65.3%
- Average Sunday Ridership: 59.2%



### Recovery Planning-Scenario Planning



4

### **Translating Scenario Planning into Financial Projections**



## Recovery Planning- Equity, Connectivity, Recovery, and Growth Policy

#### Adopted by Caltrain Board in mid-2020 to guide recovery efforts



### Equity

Undertake service changes in a manner that enhances equity and access for historically disadvantaged and underserved groups and communities.



#### Connectivity

Plan for a standardized schedule with consistent station arrivals so that transit providers can coordinate with Caltrain's service.

Prioritize coordination of major intermodal transfers within service planning, focusing on the connection to BART at Millbrae



#### **Recovery & Growth**

Strive to deliver specific elements and benefits of Caltrain's Long Range Service Vision as soon as practical and supported by market demand and financial circumstances of the railroad.



## **Service Planning Strategy**

Approach

#### Match Flexibility of Future Workplace & Recapture Commuter Market

Address Systemic Inequities of Caltrain Service

#### **Build New Ridership Markets**

### Competitive Service

Restore Baby Bullet and zone express service to recapture riders adjusting to new travel behavior

#### Simple Service

Simplify structure while expanding train options and frequency at as many stations as possible

#### All-Day Service

Maintain expanded midday, evening, and weekend service to broaden Caltrain's reach

#### Coordinated Service

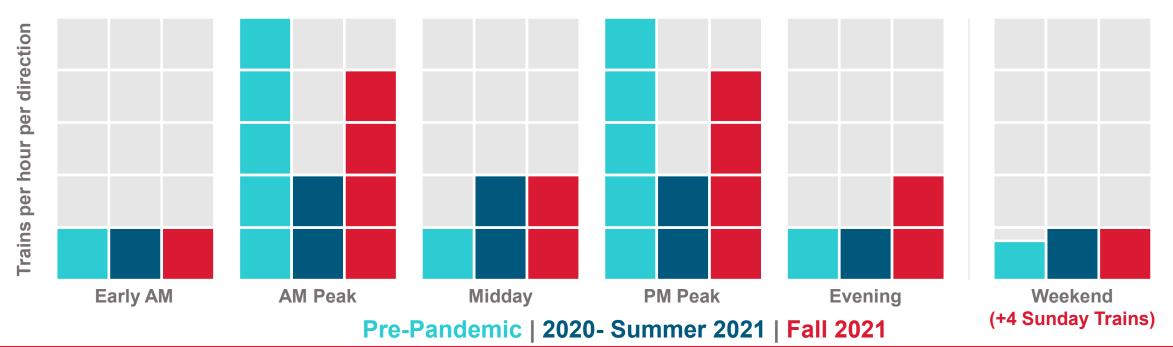
Coordinate connections with BART and other operators

#### Optimized Service

Adjust stopping patterns to serve latent demand and growing station areas

### **2021 Service Restoration**

In August 2021, Caltrain significantly restored service levels – but focused on providing more off-peak service and a schedule that is more regular and better coordinated with other regional transit operators.



# Looking Forward

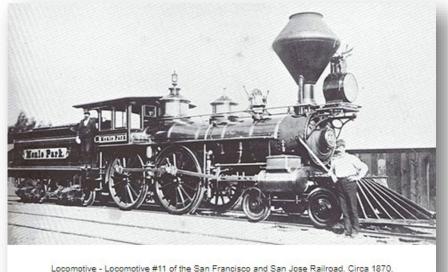
COVID-19 has permanently changed Caltrain's business environment- the system will need to continue evolving to regain riders and capitalize on the ongoing investments in the corridor

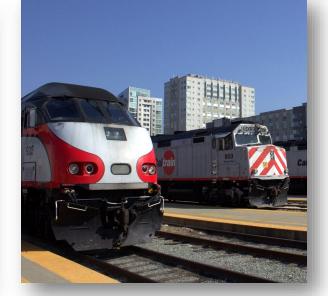
- **Diversification** of revenue/funding sources and markets with **equity-focus** as a key strategy
- Significantly evaluating, reshaping, rethinking fares and service to meet evolving opportunities and needs (during and beyond the pandemic)
- Asset monetization and entrepreneurial approaches are essential as is a focus on efficiency and careful management of financial capacity
- New **partnerships** with both public and private actors are necessary
- The need to address governance and organizational change is critical



### **Transformational Period**

Modernizing 150-year old railroad, compatible future HSR







Electric 2024



Steam 1860s

Diesel 1950s

### **2040 Vision – Caltrain Corridor**

**Carry 5.5 lanes of additional freeway capacity** 

