



MBTA: Moving Boston

System Overview & Mega Event Operations

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About the MBTA

1st

Subway in America (1897)



5th

Largest US Transit System



178

Cities & Towns Served



1.2M

Weekday Rides



Mega Events in Boston



Boston Marathon



July Fourth Celebration



Championship Parade



Public March



Saint Patrick's Day Parade



Head of the Charles Regatta

Building a Stronger Foundation



Track Replacement



5 Brand New Stations



New Orange Line Cars



New Battery Electric Buses



Upgraded Signal System



35 Newly Accessible Stations



New Red Line Cars



New Commuter Rail Line

Mega Event Operations

Managing Extreme Surges in Ridership

1. Coordinate

Work with local, state, federal agencies and transit police

2. Plan

Build redundancy and service recovery into operations

3. Prepare

Inspect vehicles, model crowd flow

4. Optimize

Adjust train lengths and headways to match demand

5. Simulate

Conduct table-top exercises for potential challenges

6. Execute

Open emergency control center with senior leadership on-site

2026 FIFA World Cup

Gillette Stadium • 30 miles from downtown Boston • 7 matches June 13 - July 9

Platform Expansion

Foxboro Station
Commuter Rail platform
expanded for increased
capacity, boarding
efficiency, and safety

Special Event Trains

Precisely timed with
match schedules to
transport ticket holders
between Boston and
stadium

Customer Support

Customer support
resources and on-site
staff for international
visitors

Extended Hours

Commuter rail and
subway operating into
early morning to ensure
everyone gets home
safely



Mega Event Mission

Strong infrastructure to bear the weight of surges
Extensive safety planning for every scenario
Contingency plans should things go wrong
Decision-makers on site to resolve issues in real time

*“We know we're not the main event.
But when a million people get home safely after a big night,
that's the win for us.”*